



New York City Transit

August 23, 2019

Ms. Danielle Brodnax
170-40 Henley Road, Apt 4D
Jamaica, NY 11432

Dear Ms. Brodnax:

This is in response to your letter regarding the restoration of Q42 bus service on weekends.

The level of service on all New York City Transit bus routes is based on observed ridership and our customer loading guidelines. We regularly perform ridership counts on all of our routes and then schedule service with sufficient frequency to meet customer demand at the peak load point, which is the point on the route where the bus has the most passengers. In 1995, Q42 bus weekend service was removed and the route was further modified in 2010 due to extremely low ridership. However, almost 15 years later, we know that Queens has changed, and the bus network needs to reflect those changes accurately. Your letter has reached us at the most opportune time and allows us to invite you to the development of this new network.

We have launched the comprehensive, 'clean-slate' redesign of the entire Queens bus network, which is part of a broader effort to rapidly bring reimagined bus service to the entire city's bus network. We've presented to Community Boards and elected officials throughout the borough and held a series of Open House events to share information about the redesign. We invite you to get involved by providing your comments about Queens bus service on <https://new.mta.info/queensbusredesign>

Thank you for reaching out to us.

Sincerely,

A handwritten signature in black ink, appearing to read "CC", written over a horizontal line.

Craig Cipriano
Acting Senior Vice President
Department of Buses

cc: P. Foye (CH #2019-000189)
GCO (#641483A)
A. Byford
RN #190418-000584